

April 1, 2005

Dear Distributor,

In our continued effort to service our distributors better, Automann is happy to announce that we have recently completed implementation of a new enterprise software solution. The new solution is built on a Windows-based platform and SQL Server database, which is highly scalable, powerful, and customizable. We are confident that it will not only allow us to continue to grow but also help us increase customer service and reduce operating costs along the way.

The new system makes it easier than ever for customer service and sales people to share real time information with distributors. For example, the new system enables customer service to immediately email or fax quotes, order confirmation, invoices, and packing lists. Additionally, by placing relevant interchange information on all forms, the new system helps reduce the time distributors spend on identifying and cross referencing parts.

We expect to better manage our inventory as well with the new system. With more advanced purchasing software and more transparent inventory management, we plan on maintaining our high order fill levels, even while we broaden our product line. Building on this solution, we plan to launch an integrated web-based storefront solution in the near future. We look forward to using our new system to support your business.

Sincerely,



Dennis Singh  
President  
Automann USA Inc.

